Project 0: MEMBER PORTAL

As a medical aid member, you will have a secure environment to be able to:

1. Register for portal access.
2. View and edit your membership profile such as names, contact details, banking details, address details,
3. Download – welcome letter, membership certificate, claim statement.
4. Change product/option.
5. Add/remove dependents.

Processes/steps:

Step 1: Member register/log in for portal access

Registration process:

First name, Last name, member number, email address, username, new password.

Log in process:

Username, password.

Step 2:

View membership profile: Beneficiary names, membership benefits and status.